Crystal Cheat Sheet

HOW TO LEVERAGE DIFFERENT CONTENT TYPES

There are many ways you can educate a sales prospect. However, when sending sales or marketing materials, it's important that you choose the right content type and medium so that it resonates with your target.

Understanding DISC can guide how you share information across different personalities.

Dominant Personalities



BE DIRECT, VISIONARY, RISK-TOLERANT

Preferred content length: Concise
Preferred learning style: Action oriented

- ▶ Podcasts
- ▶ Seminars / Webinars
- ▶ User-generated content

Influential Personalities



BE PERSONABLE, ADAPTABLE, ENTHUSIASTIC

Preferred content length: Concise
Preferred learning style: Low structure

- ▶ User-generated content
- Videos
- ► Email newsletters

Conscientious Personalities



BE METHODICAL, PRAGMATIC, RISK-AVERSE

Preferred content length: Detailed Preferred learning style: High structure

- Blogs
- Whitepapers
- ▶ Case studies

Steady Personalities



BETHOUGHTFUL, DIPLOMATIC, RISK-AVERSE

Preferred content length: **Detailed**Preferred learning style: **High structure**

- ▶ Presentation slides
- ▶ Memes/GIFS
- ► Infographics

Content Mediums

- Blogs/Articles
- Videos
- Email newsletters
- Memes/GIFS

- Whitepapers
- Case studies
- Presentation slides
- User generated content

- Podcasts
- Infographics
- Seminars/Webinars
- 1st-Party research